



## **Executive Summary**

### **H.B. 2.10: The Students Financial Protection ACT**

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It has come to this Governments attention that the College does not currently have an institutional policy or procedure that protects students from delayed fees administered as a result of a mistake made by the College. It has also come to our attention that the institution has prior made manual errors that have had a consequential impact on the financial standing of students with the College. This Government strongly recommends that the institution protect students from delayed fees. We specifically recommend that the College adopt an institutional policy and or procedure that protects students from delayed fees administered as a result of a mistake made by the institution.



## H.B. 2.10

# The Students Financial Protection ACT

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**WHEREAS,**

In order to better protect student interest and to maintain a healthy relationship with the College and its primary constituency this Government finds this recommendation pertinent; and,

**WHEREAS,**

While the College has been gracious in its responses to students that have not been able to fulfill the financial obligation of a delayed fee, this Government finds that it is important to have institutional policies, procedures and mechanisms in place that protect the student; and,

**WHEREAS,**

Several students over the course of the 2020-2021 Academic year have made the Student Government aware that they have experienced being charged with a delayed fee by student accounts; and,

**WHEREAS,**

The Student Government recommends that the college implement an institutional policy and or procedure which structurally protects students from bearing the responsibility of delayed fees. and,

**WHEREAS,**

The recommended policy and or procedure is that if an error or mistake is made by the College and a student is made aware of a then delayed fee more than fifteen (15) business days after the close of late registration, the College does not hold the student financially responsible



for the delayed fee and no hold be placed on a student's account; and therefore,

**BE IT RESOLVED,**

The Student Government Association of Criswell College supports The Students Financial Protection ACT; and therefore,

**BE IT FURTHER RESOLVED,**

That the President, Vice President, and Speaker of the House shall advocate for this bill in unison with the Dean of Students; and therefore,

**BE IT FURTHER RESOLVED,**

That a copy of this resolution be sent to the President, The Vice President, The Speaker of the House and each member of the Student Government Association, as well as the Supreme Court.



# THE STUDENT GOVERNMENT ASSOCIATION OF CRISWELL COLLEGE

IN ITS SECOND SESSION  
BEGUN AND HELD IN THE CITY OF DALLAS TEXAS

A BILL  
TO BE ENTITLED AN ACT  
THE STUDENTS FINANCIAL PROTECTION ACT

Speaker of the House of Representatives

President of the Student Government Association

APPROVED

VETO